

# Honeywell Home

## 6290W Touchscreen Home Security System

### Quick User Setup Guide

For additional information see the full User Guide [Part Number 800-24917 or higher] available online at: <https://mywebtech.honeywellhome.com>

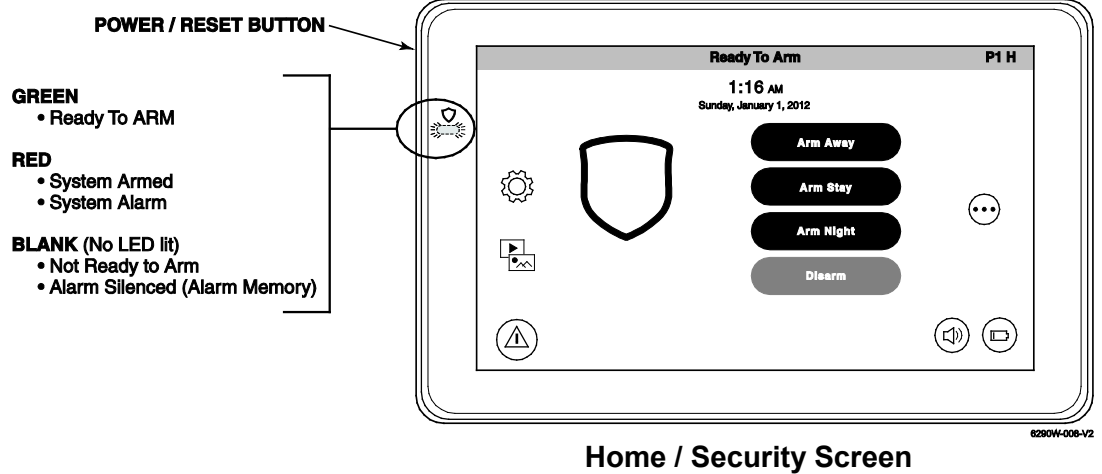
The 6290W Touchscreen allows you to perform system arming and disarming functions, as well as to monitor the status of your security system.

Your Home/Security screen is the gateway to your System.

From this screen, you can:

- control your security system
- control your multi-media applications such as video and pictures

Your Home screen is displayed most of the time and can be customized via the Multimedia application.



Home / Security Screen

#### ARMING THE SYSTEM

From the Home/Security Screen:

Select the **Security icon** .

You can arm the system in one of three arming modes: Away, Stay, and Night. Select the **Security icon**.

**ARM AWAY**

**AWAY** – Select to arm when no one is staying on the premises.

**ARM STAY**

**STAY** - Select to arm when you are staying home, but might expect someone to use the entrance door later.

**ARM NIGHT**

**NIGHT** - Select to arm when you are staying home and do not expect anyone to use the entrance door.

**IMPORTANT:** If you return to your home or business and the main burglary sounder is on, DO NOT enter the premises, but call the police from a nearby safe location. If you return to your home or business after an alarm has occurred and the main sounder has shut itself off, the Touchscreen beeps rapidly upon entering, indicating that an alarm has occurred during your absence. **LEAVE IMMEDIATELY and CONTACT THE POLICE** from a nearby safe location.

#### DISARMING THE SYSTEM AND SILENCING ALARMS

To silence Alarms or Trouble conditions: enter your 4-digit user code, select the **Clear** button, then enter your 4-digit user code again.

To disarm the system when already in the premises: select the **Disarm icon**

**DISARM**

and enter your 4-digit user code.

To disarm the system when entering the premises: enter your 4-digit user code.

#### EMERGENCY MESSAGES

An emergency message for fire, police, or medical can be sent to the central monitoring station from the **Emergency** screen. Select the **PANIC icon** (located in the lower left corner of the screen). Select and hold (for at least 2 seconds) the associated alarm icon.



PANIC



SILENT PANIC



FIRE



POLICE



MEDICAL


#### SETUP

Select the **Setup icon** .

Select the **System Info icon** .

1. View the latest Software Version, Interface name and MAC Address.

Select the **System Setup icon** .

1. Select the **Time and Date icon** .

2. Enter an Authorized Code.


a) If **Get Time** is selected, the Touchscreen downloads the time/date from the control panel and exits the "Set Time" screen.

b) Or, set the time/date from the **Set Time/Date** screen.

3. Select  to save: A pop-up message displays "Time Setting Confirmation", select **Yes** or **No**.


Select the **CS Setup icon** .

1. Enter an Authorized Code to access **ECP Address&Options**, **Screen Security**, **Device Events**, **Code Authority** and **Panel Config** and enter the appropriate information for each.

2. Select the **Back**  arrow to return to the previous screen.

Select the **User icon** .

1. Select  to add a User name and enter an Authorized Code for this user.

- Select  to save User information or select the **Back**  arrow to return to the previous screen.

Select the **Advanced icon** .

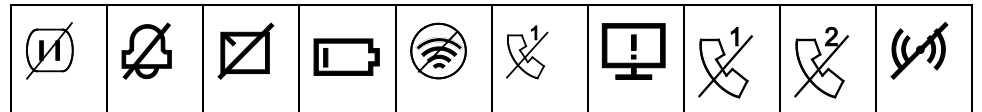
1. Enter an Authorized Code to access: **Power Mode Setup**  / **Night Setup**  / **Keypad Reset** .


- **Power Mode Setup:** Select the desired power save mode (Turn-off Network / Override Display Settings).

- **Night Setup:** Select the desired night setup mode (Away / Stay / Instant / Maximum / Night).

- **Keypad Reset:** Processor reset; Select OK or Cancel.

The Security screen also displays an Icon(s) if a system trouble(s) occurs. If a Trouble Icon is shown, contact your alarm company.



**Touchscreen Reset:** To reset the Touchscreen, press and hold the side Power Button for 3 seconds and then select the reset button  on the screen to start the reset function. The Touchscreen can also be reset by pressing and holding the reset button for approximately 15 seconds until the touchscreen resets automatically.

Select the **Disp & Audio Setup icon** .

1. Enter an Authorized Code.

Select the desired **Operating Mode: Chime Mode / Voice Mode / Voice Chime.**

- Select "Backlight off After" to select the time increment for the backlight to be lit.


- Select "To Homepage After" to select the time increment for the homepage to be displayed.


- Select "Auto Slideshow After" to select the time increment for viewing photos.

- Select  **Apply** when done or select the **Back** arrow to return to previous screen.

To test the Alarm, select the **Security icon**  and **More Choices icon** .

- Select **Console Mode**  and refer to the Control Panel User Guide for procedure.

- Select **Event Logs**  to view events and partitions.

- Select **Show Zones**  to set zones and select bypass zones.

#### SYSTEM Wi-Fi (Supports 2.4GHz and 5GHz frequencies.)

1. Select **Setup**  and **System WIFI**  icons to view the list of available Wi-Fi networks.

2. Select the Wi-Fi networks SSID and if required enter the password for the network.

3. Select  to add a new network address. Use the displayed keyboard to:












- enter a new Network name (enter the SSID).

- select the security type

- scroll down to select Advanced options. Proxy: None, Manual, Proxy Auto-Config.

When done, select **CONNECT** to activate or select **CANCEL**.

#### ICON DESCRIPTIONS

ICON	ICON TITLE/FUNCTION
	Home/Security - Returns you to the Home/Security screen.
	"Security"- Arm the system and access the three arming modes.
	"Setup" - Accesses System Info, System Setup, System WIFI, Disp & Audio Setup and Brightness / Volume.
	"Multimedia" - Accesses Videos and Images.
	"Wi-Fi" - Accesses Wi-Fi setup options.
	"Disp & Audio Setup" – Accesses Operating Modes, Backlight, Homepage and Slideshow options.
	"Authorized Code" - Enter 4-digit authorized code.
	Adjust screen Brightness and Volume.
	"More Choices"- Accesses Event Logs, Console Mode and Show Zones screens.
	"PANIC" – Accesses Fire, Police and Medical emergency.
	Control Panel Message – Alerts user to a control panel message.

## CARE AND MAINTENANCE

### Routine Care

Treat the components of your security system as you would any other electrical equipment. Do not slam sensor-protected doors or windows. Keep dust from accumulating on the keypad and all protective sensors, particularly on motion sensors and smoke detectors. Keypad case and sensors should be carefully dusted with a dry soft cloth. **Do not spray water or any other fluid on the units.**

### FIRE AND CARBON MONOXIDE ALARM OPERATION

Your fire alarm system and carbon monoxide detector (if installed) is on 24 hours a day, providing continuous protection. In the event of an emergency, the installed smoke, heat, carbon monoxide detectors automatically send signals to your Control/Communicator, triggering a loud interrupted sound from the Touchscreen An interrupted sound is also produced by optional exterior sounders. **EVACUATE ALL OCCUPANTS FROM THE PREMISES IMMEDIATELY.** Notify your Central Station/Security Company immediately and wait for further instructions.

**Note:** The product should not be disposed of with other household waste. Check for the nearest authorized collection centers or authorized recyclers. The correct disposal of end-of-life equipment will help prevent potential negative consequences for the environment and human health.

### ISED RF Exposure Statement

This device complies with ISED RSS-102 RF exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the IC RSS-102 RF exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

Cet appareil est conforme aux limites d'exposition aux rayonnements de la CNR-102 définies pour un environnement non contrôlé. Afin d'éviter la possibilité de dépasser les limites d'exposition aux fréquences radio de la CNR-102, la proximité humaine à l'antenne ne doit pas être inférieure à 20 cm (8 pouces) pendant le fonctionnement normal.



**Warning:** 5G Band 5150-5250MHz is only for indoor use.

**Avertissement:** la bande 5G 5150-5250 MHz est uniquement destinée à une utilisation en intérieur.

Wi-Fi® and the Wi-Fi logo are registered trademarks of Wi-Fi Alliance.

### CLEAN SCREEN

With the exception of normal cleaning, the keypad is maintenance free.

1. Select the **Setup**  and the **Disp & Audio Setup**  icons.
2. Enter your "Authorized Code", if required.
3. Select the **CLEAN SCREEN** button to disable the keypad for 26 seconds.
4. Select **Continue** to disable the touchscreen.
5. Select **Cancel** to exit.

### FEDERAL COMMUNICATIONS COMMISSION & ISED STATEMENTS

The user shall not make any changes or modifications to the equipment unless authorized by the Installation Instructions or User's Manual. Unauthorized changes or modifications could void the user's authority to operate the equipment.

#### FCC CLASS B STATEMENT

This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information:

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- If using an indoor antenna, have a quality outdoor antenna installed.
- Reorient the receiving antenna until interference is reduced or eliminated.
- Move the radio or television receiver away from the receiver/control.
- Move the antenna leads away from any wire runs to the receiver/control.
- Plug the receiver/control into a different outlet so that it and the radio or television receiver are on different branch circuits.
- Consult the dealer or an experienced radio/TV technician for help.

#### INDUSTRY CANADA CLASS B STATEMENT

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

#### FCC / IC STATEMENT

This device complies with Part 15 of the FCC Rules, and ISED's license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference (2) This device must accept any interference received, including interference that may cause undesired operation.

Cet appareil est conforme à la partie 15 des règles de la FCC et exempt de licence RSS d'ISED. Son fonctionnement est soumis aux conditions suivantes: (1) Cet appareil ne doit pas causer d'interférences nuisibles. (2) Cet appareil doit accepter toute interférence reçue y compris les interférences causant une réception indésirable.

Responsible Party / Issuer of Supplier's Declaration of Conformity: Ademco Inc., a subsidiary of Resideo Technologies, Inc., 2 Corporate Center Drive., Melville, NY 11747, Ph: 516-577-2000

### RF EXPOSURE WARNING

The 6290W Touchscreen must be installed to provide a separation distance of at least 7.8 in. (20 cm) from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

#### Mise en Garde

**Exposition aux Fréquences Radio:** L'antenne (s) utilisée pour cet émetteur doit être installée à une distance de séparation d'au moins 7,8 pouces (20 cm) de toutes les personnes.

### UL Notes:

- Medical functionality has not been evaluated by UL and may not be used in UL Listed applications.
- Remote arming/disarming/programming is not to be used in UL Listed Installations.
- Multimedia functionality is supplementary only and has not been evaluated by UL.
- Access control functionality has not been evaluated by UL and may not be used in UL Listed applications.
- The maximum time delay setting that can be used with this keypad is 15 seconds.
- Connect only keypads to: Aux. + / Aux. - and Data input / Data output.

## Two Year Limited Warranty

### 1. Limited Warranty.

#### a. General

Subject to the terms and conditions of this Limited Warranty and except as provided in Section 1(b), Seller warrants its products to be free from defects in materials and workmanship under normal use and service, normal wear and tear excepted, for 24 months from the manufacture date code; provided, however, that in the event the Buyer presents a proper invoice relating to the purchased product and such invoice bears a date later than the manufacture date, then Seller may at its discretion, reflect the warranty period as commencing at invoice date. Except as required by law, this Limited Warranty is only made to Buyer and may not be transferred to any third party.

Seller shall have no obligation under this Limited Warranty or otherwise if:

- (i) The product is improperly installed, applied or maintained;
- (ii) Installed outside of stated operating parameters, altered or improperly serviced or repaired by anyone other than the Seller/Seller's Authorized Service/Repair Center;
- (iii) Damage is caused by outside natural occurrences, such as lightning, power surges, fire, floods, acts of nature, or the like.

In addition, this Limited Warranty shall not apply to:

- (iv) Defects resulting from unauthorized modification, misuse, vandalism, alterations of serial numbers, other causes unrelated to defective materials or workmanship, or failures related to batteries of any type used in connection with the products sold hereunder.
- Non-Seller branded products are warranted by the third party manufacturer for a period as defined by the third party manufacturer. Seller assigns to the Buyer those warranties and only those warranties extended by such third party manufacturers or vendors for non-Seller branded products. Seller does not itself warrant any non-Seller branded product an sells only on an as is basis.

#### b. Exceptions to Warranty With Respect to Resideo Manufactured Products listed below:

Hardwire Contacts - Seller warrants parts for Hardwire Contacts in accordance with the terms of the above limited warranty for a period of five (5) years from the manufacture date code.

Hardwire PIRs - Seller warrants parts for Hardwire PIRs in accordance with the terms of the above limited warranty for a period of five (5) years from the manufacture date code.

Mobile Internet Device (tablet) - Seller warrants the Mobile Internet Device (tablet) in accordance with the terms of the above limited warranty for a period of one (1) year from date of purchase.

### 2. EXCLUSION OF WARRANTIES, LIMITATION OF LIABILITY

THERE ARE NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. TO THE FULL EXTENT PERMITTED BY LAW, IN NO CASE SHALL SELLER BE LIABLE TO ANYONE FOR ANY (i) CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING IN ANY WAY TO THE PRODUCT AND/OR FOR BREACH OF THIS OR ANY OTHER WARRANTY OR CONDITION, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY SELLER'S OWN NEGLIGENCE OR FAULT AND EVEN IF SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES. Any product description (whether in writing or made orally by Seller or Seller's agents), specifications, samples, models, bulletin, drawings, diagrams, engineering sheets, or similar materials used in connection with the Buyer's order are for the sole purpose of identifying the Seller's products and shall not be construed as an express warranty or condition. Any suggestions by Seller or Seller's agents regarding use, applications, or suitability of the products shall not be construed as an express warranty or condition unless confirmed to be such in writing by Seller. Seller does not represent that the products it sells may not be compromised or circumvented; that the products will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the products will in all cases provide adequate warning or protection. Buyer understands and will cause its customer to understand that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THE PRODUCT FAILED TO GIVE WARNING. However, if Seller is held liable whether directly or indirectly for any loss or damage with respect to the products it sells, regardless of cause or origin, its maximum liability shall not in any case exceed the purchase price of the product, which shall be fixed as liquidated damages and not as a penalty, and shall be the complete and exclusive remedy against the Seller.

### 3. Limitation on Liability to Buyer's Customers.

Buyer agrees to limit liability to its customers to the fullest extent permitted by law. Buyer acknowledges that Seller shall only be deemed to give consumers of its products such statutory warranties as may be required by law and at no time shall Buyer represent to its customers and/or users of the Seller's products that Seller provides any additional warranties. By accepting the products, to the fullest extent permitted by law, Buyer assumes all liability for, and agrees to indemnify and hold Seller harmless against and defend Seller from, any and all suits, claims, demands, causes of action and judgments relating to damages, whether for personal injury or to personal property, suffered by any person, firm, corporation or business association, including but not limited to, Buyer's customers and/or users of the products because of any failure of the products to detect and/or warn of the danger for which the goods were designed or any other failure of the products whether or not such damages are caused or contributed to by the sole or joint concurring negligence or fault of Seller.

### 4. Returns and Repairs.

Subject to the terms and conditions listed below, during the applicable warranty period, Seller will repair or replace, at its sole option, free of charge any defective products returned prepaid. Seller reserves the right to replace any defective product under warranty with new, refurbished or remanufactured product. In the event you have a problem with any Seller product, please call and request a RETURN MERCHANDISE AUTHORIZATION (RMA) NUMBER from the Service Department.

In the USA call 800-573-0154. Shipping Address: Resideo Security Service Center 12220 Rojas Drive, Suite 700, El Paso, TX 79936

Be sure to have the model number, serial number, and the nature of the problem available for the customer service representative. Prior authorization MUST be obtained for all returns, exchanges, or credits. ITEMS SHIPPED TO SELLER WITHOUT A CLEARLY IDENTIFIED RMA NUMBER MAY BE REFUSED.

Products returned will be tested to verify the defect. Upon verification of the defect, the product will be repaired, exchanged, or credited to Buyer's account, at the sole discretion of Seller. In the event of replacement, the returned product will be credited to Buyer's account and a new invoice issued for the replacement item. Seller reserves the right to issue a credit only in lieu of replacement. If the product is found to be in good working order or its inability to function properly is a result of user damage or abuse, the product will be returned in the same condition as received unless repair is possible and requested by Buyer and in each case, freight charges will be the responsibility of the Buyer. Repairs of such nature will incur a charge for parts and labor and will proceed only by agreement with Buyer to accept the charge.

Non-Warranty Repair - Buyer will be charged for repairs on out of warranty product. Applicable charges will be calculated and quoted when an RMA number is issued. Charges may vary based on actual product condition. For all non-warranty repairs Buyer will be billed for all parts, labor and shipping costs. Non-warranty repairs are warranted for 90 days from date of repair.

Return for Credit Unused Product - At its option, Seller may accept as a return for credit unused product in its original package and in a condition that could be sold as new provided the product was purchased from Seller no more than thirty (30) days prior to the date of return. Buyer must provide proof of purchase within the preceding thirty (30) days and method of payment. Returns must include all original instructions and packaging within the original box. Special order items are non-returnable (unless otherwise specified by Seller). All returns are subject to a fifteen percent (15%) restocking fee. For non-returnable items, no return privileges apply. Buyer must contact Customer Service and obtain a Return Authorization for Credit (RAC) number. Unauthorized returns are not accepted and will be returned freight collect.

Bad-Out-of-Box Replacement - For products sold through distribution, Resideo will provide the following privileges solely to its direct distributor buyer: Buyer may return a product deemed to be defective within 180 days from the manufacture date code for credit or a replacement product. If the product is found to be in good working order or if the damage or defect is not covered by the scope of the seller's warranty in section 1 above, the product will either be: (i) returned in the same condition as received or (ii) processed as per Buyer's request, and in either event, the freight charges will be the responsibility of the Buyer.

### 5. Governing Law

If the Buyer acquires the Seller's product in the United States of America, the laws of the State of New York apply to this Limited Warranty.

### 6. Miscellaneous

Where any term of this Limited Warranty is prohibited by such laws, it shall be null and void, but the remainder of the Limited Warranty shall remain in full force and effect.

## SUPPORT, WARRANTY, & PATENT INFORMATION

For the latest warranty information, please go to:

<https://www.security.honeywellhome.com/hsc/resources/wa/index.html>

For patent information, please go to:

<https://www.resideo.com/patent>

For technical support, please call:

1-800-645-7492 M-F 8:30am to 5pm EST

This product manufactured by Resideo Technologies and its affiliates. The Honeywell Home Trademark is used under license from Honeywell International Inc.

# resideo

2 Corporate Center Drive, Suite 100  
P.O. Box 9040, Melville, NY 11747  
© 2019 Resideo Technologies, Inc. Inc.  
[www.resideo.com](http://www.resideo.com)



800-24915B 4/19 Rev. B